

# CARE OF ACUTE PATIENTS TRANSFERRED FROM THE PRIVATE SECTOR STANDARDS

Policy 6.1.3 Protocol 1

### **OBJECTIVE**

To ensure that the "private" patient's care, when transferred to a Bay of Plenty District Health Board (BOPDHB) facility, is maintained in an appropriate manner.

## STANDARDS TO BE MET

- 1. The "private" specialist will continue to be responsible for the care of the transferred "private" patient provided that this specialist has clinical privileges at BOPDHB's facility. In these circumstances the patient will be managed as an acute admission to the BOPDHB facility in liaison with the on call duty specialist.
- 2. The "private" specialist will inform the on-call duty specialist at the BOPDHB facility before the patient is transferred to the BOPDHB facility, indicating the reason for transfer, the diagnosis, and the patient's needs.
- 3. In situations where the "private" specialist does not have clinical privileges at the BOPDHB facility, then the said specialist will transfer the "private" patient's care to the BOPDHB facility's on-call duty specialist prior to the patient transfer. In these circumstances the patient will be managed as an acute admission by the appropriate specialist team.
- 4. If appropriate, charging for services provided is done in accordance with BOPDHB policy 3.2.3 Non-New Zealand Residents Charging For Services Delivered By BOPDHB.
- 5. In situations where the private specialist is also the on call specialist at the BOPDHB facility then the case should also be discussed with either the Clinical Director or another specialist in the service.

#### **PROCEDURE**

- 1. The "private" specialist wishing to transfer a "private" patient to one of the BOPDHB facilities will contact the duty on-call specialist indicating the reason for transfer, diagnosis and patient needs.
- 2. The "private" patient will be transferred in an appropriate vehicle to the Emergency Department (ED) of the BOPDHB facility for assessment as an acute admission by the appropriate specialist team.
- 3. The senior ED clinician will liaise with the appropriate specialist team regarding the patient's immediate care and when necessary providing emergency treatment.
- 4. The specialist, according to the standard, will then assume responsibility for the patient's care within the BOPDHB facility.
- 5. The "private" specialist will provide appropriate clinical information for patient management to the receiving BOPDHB facility's clinical team.

## **ASSOCIATED DOCUMENTS**

- Bay of Plenty District Health Board policy 6.1.3 Care of Acute Patients Transferred from Private Sector
- Bay of Plenty District Health Board policy 6.1.1 Patient Identification
- Bay of Plenty District Health Board policy 6.1.2 Medical Responsibility for Patient Care
- Bay of Plenty District Health Board policy 3.50.06 Credentialling of Senior Medical Staff
- Bay of Plenty District Health Board policy 3.2.3 Non-New Zealand Residents Charging For Services Delivered By BOPDHB

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